



香港公共圖書館 Hong Kong Public Libraries

Access to ICTs to further Development – Assessing the Importance of ICTs in the post-2015 Development Agenda

IFLA Workshop 2015 at APrIGF

Macau, 2 July 2015



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Hong Kong Public Libraries, An Overview and its e-Services

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IFLA Workshop 2015 at APrIGF

Macau, 2 July 2015



History and Background

- Special Administrative Region of PR China
- Area: 1,100 km²
- Populations: 7.19 Million





History and Background



- First public library since 1962
- Full computerized library systems since early 1990s'
- Came under the Leisure and Cultural Services Department since 2000



Structure and Management



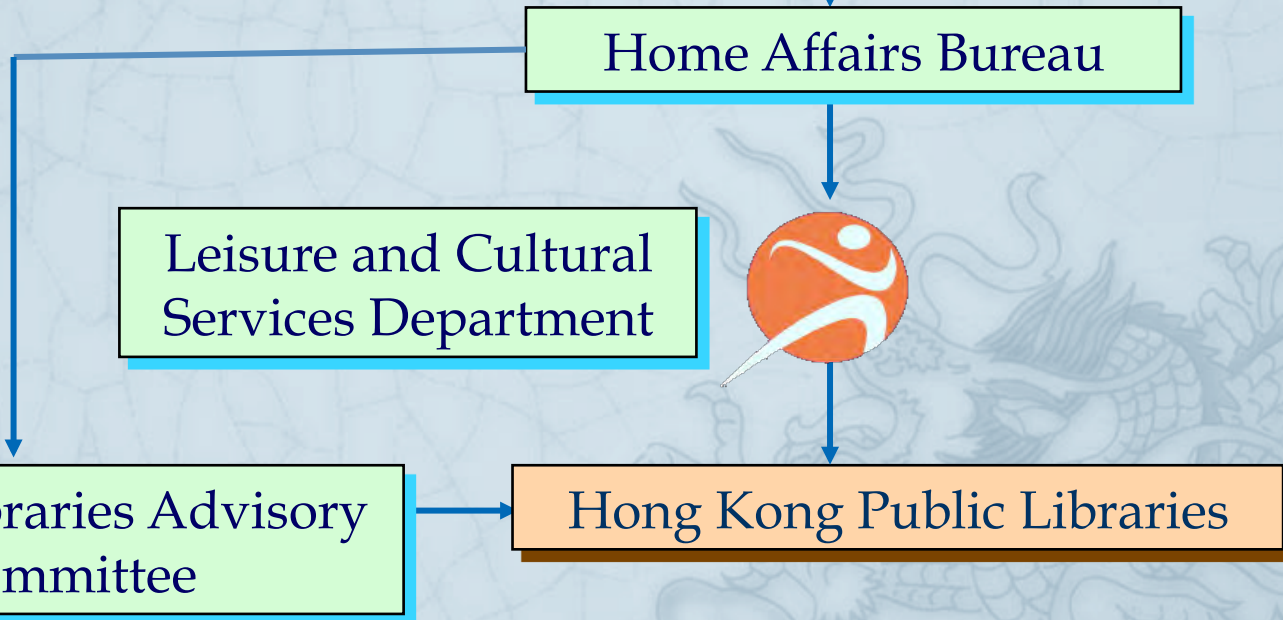
Home Affairs Bureau

Leisure and Cultural
Services Department



Public Libraries Advisory
Committee

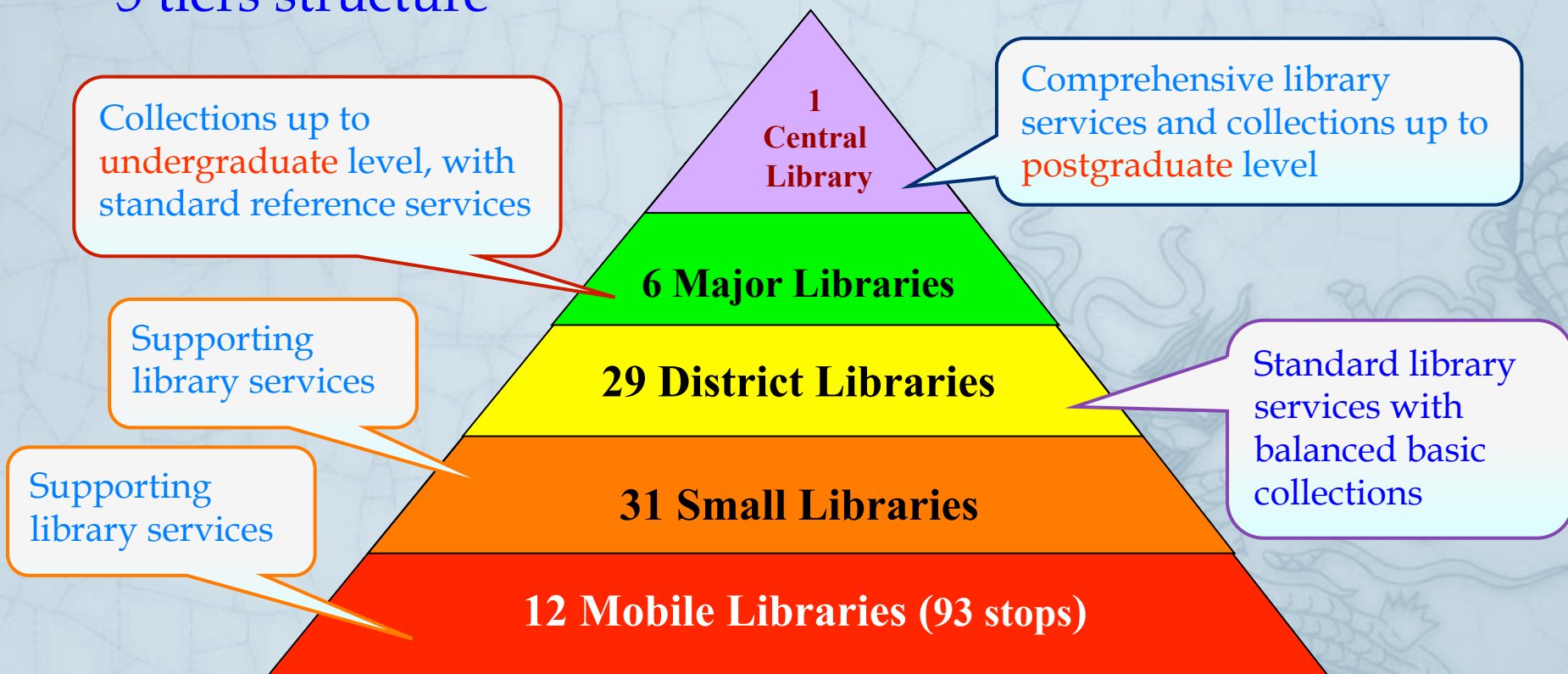
Hong Kong Public Libraries





Structure and Management

5 tiers structure





Vision and Value

UNESCO Public Library Manifesto

... a living force for education, culture and information, and as an essential agent for the fostering of peace and spiritual welfare through the minds of men and women.



- Education
- Culture
- Information
- Peace
- Spiritual welfare



Vision and Value

- Information Centre
- Continuing Education
- Literary Arts and Research
- Leisure and Enjoyment
- Social Cultural Centre

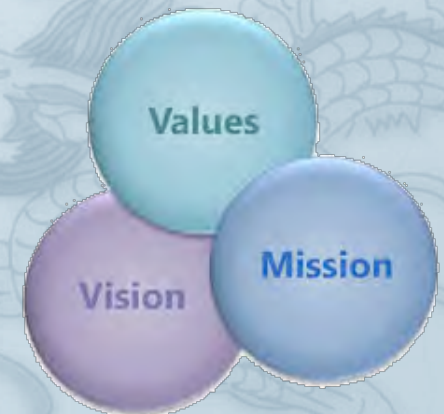




Vision and Value

Strategic Plan of Hong Kong Public Libraries 2009 - 2018:

- Mission 7: To leverage on new technology and the use of IT to enhance public library services → To develop electronic services and to serve our community as a “Library without Walls”.





e-Services

- Households with PC at home in Hong Kong (2014) :
1.99 Million (81.3%)
- Household income < HK\$10,000 : 40.6%





e-Services

- Public libraries serve as one of the major ICT providers to the community, especially the low income class.
- Over 1,900 computer terminals in the 67 branches
- 29 branch libraries provide free Computer and Information Centre (CIC) Services.





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e-Services

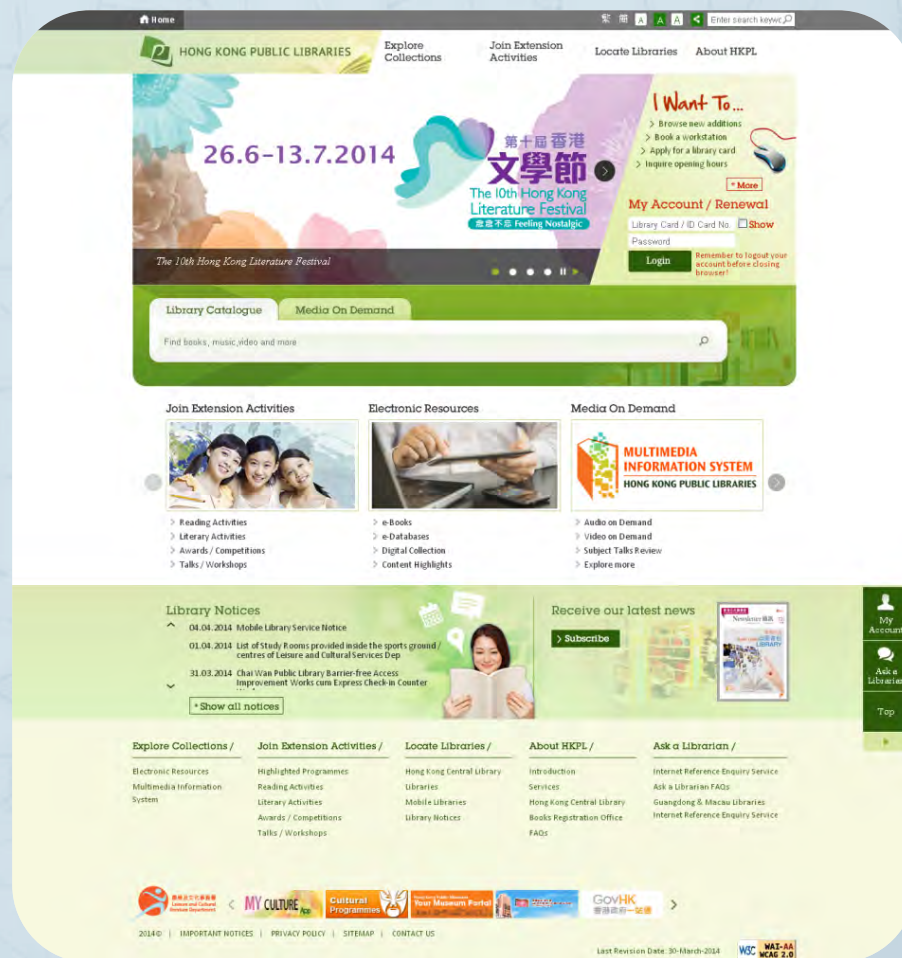


Homepage of Hong Kong Public Libraries
<http://www.hkpl.gov.hk>



e-Services

- Library Information
- Library Catalogue
- Renewal and Reservation
- Online Reference Enquiries
- Extension Activities
- Information
- Electronic Resources
- Multimedia Information System





e-Resources

e-Books: Apabi, Vista, ebrary, Safari, eBooks on EBSCOhost, Naxos ...

Databases: AccessScience, Biography in Context, Grolier Online, OmniFile Full Text Mega, Opposing Viewpoints in Context, Road to IELTS..., including 21 databases for remote access.



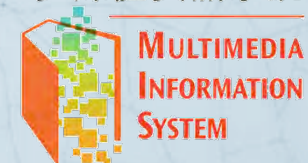


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e-Resources

Multimedia Information System (MMIS)

多媒體資訊系統



Over 20 Digital Collections covering history and culture of Hong Kong





e-Resources

Multimedia Information System (MMIS)



- Digital Library System of Hong Kong Public Libraries
- Launched in May 2001
- Major system upgrade implemented in Aug 2013
- Over 160,000 audio-visual materials
- Over 10,000 of interactive multimedia in CD-ROM
- Over 7,000 hours of digitized audio and video
- Over 2,500,000 items of digitized images



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e-Resources

Multimedia Information System (MMIS)

多媒體資訊系統



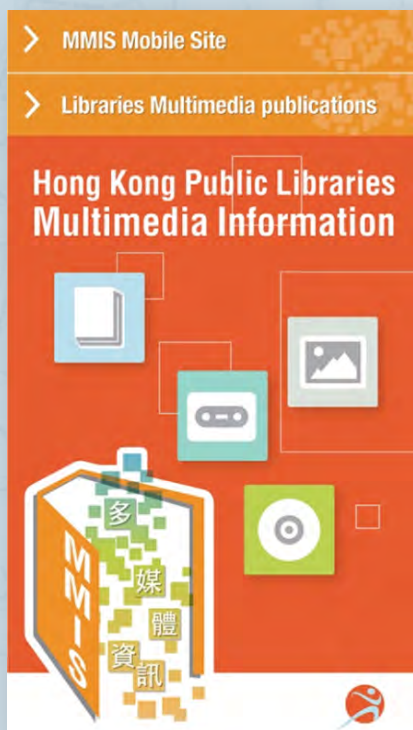


Mobile Apps

Persons with Smartphone (2014) : 4.87 Million (77.2%)

Library Mobile App -- "My Library"

The Mobile App of MMIS -- "Multimedia Information"

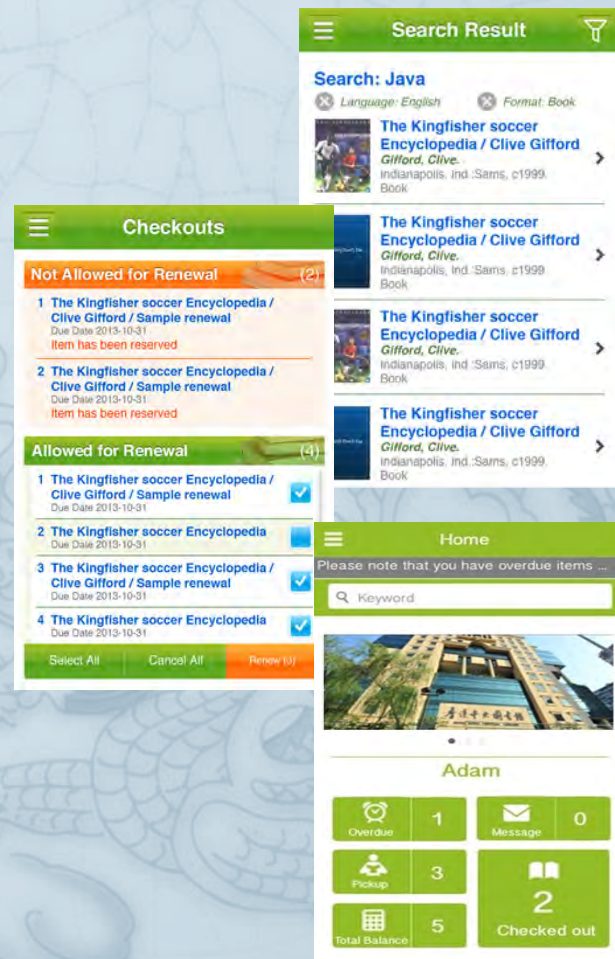




Mobile Apps

Mobile App -- "My Library"

- Renew and reserve library materials
- Personalized notification service
- Locate nearest libraries
- Search by scanning barcode/QR
- Social sharing





Mobile Apps

Mobile App -- "Multimedia Information"

- Connect to the Multimedia Information System (<https://mmis.hkpl.gov.hk>)
- View or play ebooks, images, audio-visual materials and historical archives
- Self-learning and entertainment in one go

多媒體資訊系統



MULTIMEDIA
INFORMATION
SYSTEM





Awards

**Gold Award, the Hong Kong ICT Awards 2015 --
“Library at your fingertips” for the Best Lifestyle
(Learning & Living)**



**Library portal: Bronze prize, Best .hk Government
Website Award of Best .hk Website Awards 2014**



Into the Future

- Mechanization
- Automation
- Computerization
- Digitization
- Mobilization
-??

Challenge!





Into the Future

- Increased access to information and knowledge, underpinned by universal literacy, is an essential pillar of sustainable development
- Recognize access to information as a key condition for citizen participation, transparency and accountability
- People-centred – everyone can create, access, utilize and share information and knowledge, no discrimination, no prejudice



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